



1133 SW Topeka Blvd.
Topeka, Kansas 66629-0001

bcbsks.com

August 2, 2024

ATTENTION WANDA PONTTOO
SOUTH CAROLINA DEPARTMENT OF EDUCATION
ROOM A371-2 428 WHOLESALE LANE
WEST COLUMBIA SC 29172

Inquiry Control Number: 224214139108

Dear Wanda:

Thank you for contacting Blue Cross and Blue Shield of Kansas (BCBSKS) on July 30, 2024. We appreciate your request for verification regarding if BCBSKS covers specific services when provided in a school setting.

We are unable to provide a broad answer as what our contracts cover is not the same across the board. In order to provide benefit information, specific member identification information is needed. Additionally, as we value our member's privacy we are not able to provide benefit details without the proper authentication from our member allowing us to do so. We encourage our member's to contact us directly for information regarding their benefits that they can share with you as needed.

We are here for you. If you have additional questions or concerns, please contact our Customer Service Center at 785-291-4180 or toll free at 800-432-3990 or send an email to csc@bcbsks.com.

Sincerely,

A handwritten signature in black ink that reads "Britni Zecha". The signature is written in a cursive, flowing style.

Britni Zecha
Customer Experience Specialist
Customer Service Center